

THE GROVE HOSPITALITY GROUP: Accessibility Statement

“Because good vibes should be accessible to everyone.”

Our Spaces

We believe hospitality should be for everyone — and we’re working hard to make that true across all our spaces.

At The Grove Hotel, we’ve done our best to upgrade our historic building while keeping its unique charm intact. We’ve added an elevator and continue to improve access where possible — but as an older property, not every room can be fully accessible just yet.

At The Grove Motel, we offer two ground-floor, barrier-free rooms that are accessible and meet current compliance standards. If you need an accessible room, just let us know when booking and we’ll make it happen.

We’re Learning

Accessibility is a journey — and while we might not have it all figured out (yet), we’re open, listening, and improving every day.

We’re also making updates to our website to make it more user-friendly for everyone, including folks using assistive technology. If you run into anything frustrating — a broken link, unreadable text, or something just plain annoying — tell us! We want to fix it.

Talk to Us

Need help, want to ask about accessibility options, or just feel like giving us a (polite) nudge?

We’d love to hear from you:

 hello@thegrove.rocks |  519-712-9087

At The Grove, we’re not perfect — but we’re committed. We believe real hospitality is about people. All people.

The Grove Hotel • The Grove Motel • JOE. Hot+Cold
Proudly Indigenous-owned, woman-led, and truly Canadian. 
www.thegrove.rocks